

Terms & Conditions

1. Booking and Confirmation:

- All bookings are subject to availability and confirmation.
- A valid ID proof and contact information must be provided at the time of booking.

2. Payment Policy:

- Full payment is required at the time of booking unless otherwise specified.
- Accepted payment methods include

1. **Credit Cards:** Visa, MasterCard, American Express, Discover
2. **Debit Cards:** Visa Debit, MasterCard Debit, Rupay Debit
3. **Online Payment Platforms:** PayPal, Google Pay, Apple Pay, Paytm, PhonePe, etc
4. **Bank Transfer:** Direct bank transfer or wire transfer
5. **Cash Payments:** At designated payment locations or upon vehicle pickup

3. Cancellation and Refund:

- Cancellations made within 2 days of booking are eligible for a full refund.
- Refunds will be processed within 6-8 business days from the date of cancellation.
- Refunds will be issued to the original method of payment.

4. Responsibility and Liability:

- JB Car Rentals acts only as an agent for various independent suppliers and service providers.
- We are not liable for any loss, injury, or damage to person, property, or otherwise in connection with any transportation, accommodations, or other services resulting directly or indirectly from acts of God, force majeure, civil disturbances, strikes, thefts, or any other circumstances beyond our control.

5. Travel Documentation:

- It is the responsibility of the traveler to ensure they possess valid travel documents including passports, visas, and health certificates as required for the trip.

6. Alterations and Amendments:

- JB Car Rentals reserves the right to alter or amend itineraries, travel arrangements, and accommodations as deemed necessary.

7. Customer Service:

- For inquiries, assistance, or complaints, please contact our customer service team at +91-97199-96651 or write us at jbcarrrentalsservice@gmail.com

By booking with JB Car Rentals, you agree to abide by these terms and conditions. We recommend reviewing these terms periodically for updates.